



Access Statement for Manor Farm Park & Woodlands

This Access Statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer to all our guests/visitors.

PLEASE CONTACT US BEFORE YOUR VISIT IF YOU WOULD LIKE TO KNOW MORE DETAILS ABOUT OUR FACILITIES OR THE SUPPORT WE CAN OFFER

Please contact us if you require details in larger print.

Introduction

We are situated in over 85 acres of rolling Nottinghamshire Wolds countryside, some 0.5 miles outside the village of East Leake.

The attraction is largely outdoors with good, gravel paths. Access along the Nature Trail can be restricted, particularly after periods of inclement weather.

We offer a 'What's On' programme of interactive activities at weekends and school holidays. Staff have experience in offering help to visitors to learn about our animals. Support is available on request (some restrictions may apply at busy times).

Many people with ADDITIONAL NEEDS, or who rely on CARERS, visit us on a regular basis. Pre-booking for INDIVIDUAL, FAMILY or GROUP VISITS is recommended to ensure that appropriate support is available.

Our indoor and outdoor play areas are suitable for children up to 8yrs old.
DOGS: Assistance dogs only are allowed onto the Farm Park.

We are members of the Visitor Attraction Quality Assurance Scheme (VAQAS) and look forward to welcoming you.

If you have any queries or require any assistance please phone 01509 852525 or email headoffice@manorfarm.info.

Pre-Arrival

- For full details and maps of how to reach us please see the directions section of our website. **Our Post Code is LE12 6LU**
- Local Public Transport:
 - **BUS SERVICE :**
 - No. 1 (Nottingham-Loughborough)
 - www.nctx.co.uk/timetables-tickets-maps/buses-lines/bus/1
 - **RAIL STATIONS :**
 - Loughborough approx. 4mls : No.1 Bus
 - East Midland Parkway approx. 8mls : no direct bus service
 - Nottingham approx. 11mls : No.1 Bus
- Walking from East Leake village centre (all with footpaths)
(from the bus stops at Gotham Road / Main Street junction):
 - Head left along Main Street passing the Co-Operative supermarket on your left.
 - After about 500m you will come to the junction of Main Street and Castle Hill and will see our brown tourism sign 'FARM PARK'.
In part, there is a significant gradient uphill.
- We are at the top of Castle Hill (approx. 750m) on the left-hand side, again, signposted.
- Approaches from all other directions are along country lanes with no footpaths.

Car Parking and Arrival

- There is car parking on site (with additional field parking).
- We have two marked Blue Badge parking spaces, which are 30m/100yds from the main entrance.
Additional Blue Badge parking can be pre-booked by phone or email or made available on arrival by application to our Entrance Gate.
- Coach parking is available by prior appointment only.
- The car park surface is gravel or field with a ramped tarmac path leading to the main entrance. The car park is unlit.
- There is no suitable off-site car park.

Main Entrance, Reception and Ticketing Area

- The main entrance and ticket area is outdoors. It is at ground level with some ramps and there is step free, level access, throughout.
- There is no seating in this area – although some can be arranged if required.
- The ground surface is tarmac and block paving.
- The area is lit with overhead floodlighting.
- Assistance can be requested for those with visual or auditory impairment.
- Site maps, directions and activity programmes are available from this area.

Attraction (displays, exhibits, rides etc.)

- Approximately 30 acres of our site is open to public access - other areas by prior booking only.
- ANIMAL BARN & SHOW PADDOCKS: this area is largely outdoors with well-maintained gravel paths. It is mostly level.
- HOOTS HOLLOWS OWL GARDEN - all birds are in aviaries and the area is accessible by wheelchair.

The approach is down a short, steep gravel path (assistance can be requested).

- ANIMAL CHAT ROOM – there is ramped access suitable for wheelchairs; indoor cages and compounds for small animal viewing; stroking is available at scheduled times or by special request.
- OUTDOOR PLAY AREAS – these are suitable for ages up to 8 years.
- NATURE TRAIL - access is limited in parts, especially after periods of inclement weather. There are interpretation boards aimed to attract young children. These are in large text and have pictorial representation where applicable.

Supported access can be arranged by prior booking.

- YOUNG FARMERS' PLAY BARN - suitable for children up to 8 years old.
- GROUP VISITS - all ages and abilities can be supported by prior booking.

Public Toilets

- There are three WC areas.
 - One is close to the OLD BARN COFFEE SHOP
 - with disabled facilities & baby changing
 - One is close to the GALLERY CAFÉ
 - with disabled facilities & baby changing.
 - One is close to the ANIMAL CHAT ROOM
 - there are no disabled facilities or baby changing here.
- Hand-washing facilities are located:
 - in all toilets
 - outside the Old Barn Coffee Shop
 - Lake Picnic Area
 - outside the Main Animal Barn
 - in the Animal Chat Room
- Hand sanitisers are located at Hoots Hollows Owl Garden.

Catering

- There are two Cafés serving light meals, snacks and drinks.
- Some special dietary items are available; please ensure that we are aware of any special requirements prior to ordering your food.
- Food is ordered at the counter and brought to the table.
- Furniture is moveable and high chairs are available.
 - The OLD BARN COFFEE SHOP (food available after 12:15pm) is close to the entrance.
There is level access.
 - The GALLERY CAFÉ (closed weekdays during term-times) is adjacent to the PLAY BARN.
There is stepped access from the Play Barn (level access can be arranged).
- There are outdoor PICNIC AREAS with seating.

Manor Farm & Woodlands

Castle Hill, East Leake,
Leicestershire. LE12 6LU

Tel No: 01509 852525

www.manorfarm.info



Additional Information

- Evacuation procedures and marshals are in place.
- There is NO SMOKING within any of the buildings or on the Farm Park.
- First Aid facilities are located at the Main Entrance, Main Barn, Cafés and by contacting any member of staff. Trained General First Aiders are always on site.
- Wheelchairs can be borrowed from the Admissions Desk. Prior booking is advisable.

Future Plans

We welcome your feedback to help us continuously improve; if you have any comments please telephone us on 01509 852525, or email headoffice@manorfarm.info.

Contact Information

Address Manor Farm Park & Woodlands,
 Castle Hill,
 East Leake,
 Loughborough,
 Leicestershire,
 LE12 6LU

Telephone: 01509 852525

Email: headoffice@manorfarm.info

Website: www.manorfarm.info

Grid Reference: SK 559 256
 (OS 1:50000 Sheet 129, Nottingham & Loughborough)

Opening Times: See website for full details.